

## **Copyright**

The entire contents of the STC internet sites as well as its logo and the online appearances of STC as well as of third party suppliers are protected by copyright. In using STC internet sites, the user has no rights to the contents, software, an incorporated brand or any other element of the STC internet site. It is forbidden to reproduce or use the STC internet sites and the logos therein for public or commercial use without the previous written consent of STC.

## **Not an offer**

Information and opinions published on STC internet sites represent neither incitement nor encouragement to buy, nor are they offering or selling travel, nor are they an incitement or encouragement to engage in any other transactions. They solely provide information for the customer for the purpose of booking a journey.

## **Operation of the internet sites**

STC makes every effort to be comprehensive and topical in the compilation and updating of information on its internet sites. But STC and its contracted partners offer no guarantee (including liability towards third parties) that information publicised on STC internet sites is accurate, up-to-date or complete.

STC also takes no responsibility for and gives no guarantee that the function of the internet sites is not interrupted or problem-free, that problems are solved immediately, or that sites or the relevant server is free of viruses or other damaging elements. STC also is not liable for mistakes, breakdown of bookings and non-transmission of messages due to user mistake. It is specifically forbidden to use STC internet sites for tests or other purposes. Also expressly forbidden is the misuse of STC internet sites as well as unauthorised entry into the STC database. For control purposes, STC stores internet protocol numbers (IP) in special protocols and reserves the right to take legal measures against misuse.

## **Right to make changes**

All information, performance and other displays, links and other messages may be altered at any time without prior warning or explanation to the user.

## **Travel description**

Travel descriptions and the display of facilities including hotel grounds, distances and views, buildings in close proximity and similar are naturally liable to change and are by their nature subjective. The customer is therefore warned that pictures of hotels, facilities and their surroundings may be different at the time of departure or booking and that STC has no influence over building work, the source of emissions etc. near the place of stay and therefore makes no guarantee. STC also has no influence on the composition of the guests, reservations in restaurants, opportunities for sports and events etc. at destinations, the language spoken and local customs, the quality of service and the food on offer. STC therefore accepts no liability for the aforementioned groups of circumstances.

## **Connected internet sites**

When accessing a link the customer may possibly leave the STC internet site. STC has not checked the content of the internet sites of third parties and assumes no responsibility for their information, opinions and content and especially any offers they may contain.

## **Use of email**

Transmission of emails via open networks is unprotected and can be intercepted, read and altered by third parties. Even when the sender and recipient are in Switzerland, it is possible that emails are transmitted regularly and uncontrolled over the borders. In addition to the content, the sender and recipient are identifiable and therefore it is possible to connect back to an existing connection to STC. This applies also to emails that are used for communication with STC (e.g. while using the internet sites and the e-services of STC). STC is hereby authorised to send the customer emails. STC is in no way liable for damages incurred through the use of emails or from the non- or late execution of instructions given by email. These regulations will also be valid for future forms of unprotected means of communications that are comparable in their function and risk situation. Communication to postal addresses, including email addresses, supplied by the customer or used by the customer in contacting STC, are considered duly delivered. Delivery of emails is calculated at the time it was sent by STC. Unless proven to the contrary, delivery by post is assumed to be two days in Switzerland and four days abroad from the date of sending from a Swiss post office.